

Local Offer (Version 5 – October 2014)

Appendix 4 – ‘Your East Riding’ Magazine Insert on
Local Offer



» UP AND RUNNING: Parent carer Janet Nagel and Sam Spence, FISH locality information officer, using the Local Offer website

The Local Offer

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Website for parents and carers of young people with special needs

A one-stop-shop for information about the services available to children and young people with special educational needs and disability (SEND) is now up-and-running in the East Riding.

Parents and carers of young people aged from birth to 25 years with special needs can now find all the information they need on the Local Offer website.

The website has been designed following extensive consultations with parent carers and young people to ensure it is user-friendly and enables them to see clearly what services are available and how to access them.

The Local Offer website is hosted by the FISH (Families Information Service Hub) team.

Parents and carers can also ring or email

the team, who will provide information over the phone and print sections from the website if required.

The site includes information about education, health, social care, early years, childcare, transport, housing, post-16 provision, activities, the voluntary sector, careers and apprenticeships, money matters, support for parent carers and information about neighbouring areas.

There are many ways to search the website, including an A-Z, key word search and by category. There is also a feedback facility.

Visit the Local Offer website at www.eastridinglocaloffer.org.uk or contact the Families Information Service Hub (FISH) by ringing (01482) 396469 or email fish@eastriding.gov.uk

LOCAL OPINION



Councillor Julie Abraham, portfolio holder for children, young people and education

"I would urge all families whose lives are affected by special needs or disability to take a look at exactly what is on offer as it may include services they are presently unaware of. This is an excellent resource that will be responsive to change and to feedback."