

Local Offer (Version 6 – March 2015)

Appendix 1 – Selection of interesting examples of good practice from Local Offers
across England

Selection of interesting examples of good practice from Local Offers across England

The Children and Families Act 2014 and supporting legislation include a number of requirements for the Local Offer. To support ongoing implementation this document has been developed which sets out the following:

1. What the Local Offer **must** include, as outlined within the SEND Code of Practice
2. What the Local Offer **should** include - the attached document includes 2 of these requirements.
3. Parent carers, young people and other stakeholders have expressed how important it is that the Local Offer is easy to use and visually appealing, as such the requirement 'usability and visual appeal' has also been included.

Further to this, it also contains a number of interesting examples of good practice from Local Offers across England for each of the three areas outlined above, including an explanation of their key features and links to the relevant Local Offer website pages¹.

It is recognised that due to the diverse journeys local authorities and their partners have taken in developing their Local Offers, areas have different strengths and ongoing challenges. In light of this it is important to note that the Local Offers referenced within this document have been identified as interesting examples relating to the specific category or requirement of the Local Offer (noted within the first column of the table on the following page) as opposed to their whole Local Offer.

¹ These examples have been referenced as part of the March 2015 SEND Local Offer Information Pack and accompanying appendices and consequently provide information accurate up to this date as a static snapshot in time. Due to the evolving nature of all Local Offers, the examples referenced within this document and the information pack, including their content and website links, are likely to change over time. They may also be moved to different pages and/ or websites as local areas continue to develop and re-structure their local offer website platforms and structures. Consequently, if the links below no longer direct you to the pages that are described in the examples, we would encourage you to manually find their Local Offer and the relevant sections within it.

Some of the examples selected for a number of the requirements outlined within this document have been included in more detail as ‘snapshots’ within [Version 6 of the Local Offer SEND Information Pack \(March 2015\)](#)ⁱ.

Category	Code of Practice Reference	Must or Should?	Examples
<p>Local authorities must publish their arrangements for enabling those without access to the internet to get the information. They must also enable access for different groups, including disabled people and those with different types of SEN.</p>	<p>4.62</p>	<p>Must</p>	<p>Derby A range of accessibility options are available including changing text size, language translation and a British Sign Language (BSL) video service. For those without internet access there are dedicated computers in libraries and contact details via phone, email and in person. This information is found on the main Local Offer page and within the Frequently Asked Questions (FAQs), links are included below. Link to main Local Offer webpageⁱⁱ Specific link to FAQs relating to this categoryⁱⁱⁱ</p> <p>Ealing Provides an example of how a local area has made a Local Offer more accessible to those without internet access by providing alternative ways to access the Local Offer online. These include the use of public computers at council premises, where help can be provided. Alternatively visiting local libraries, schools and children’s centres where help is also available to access the information online. Link to main Local Offer webpage^{iv}</p>

<p>Local authorities must publish comments about the Local Offer and their response including details of the action they intend to take (<i>applicable from 31st August 2015 onwards</i>)</p>	<p>4.21</p>	<p>Must</p>	<p>Wiltshire</p> <p>A dedicated feedback form is provided in addition to contact details. Feedback and comments have been published on a dedicated webpage with the following statement. 'The Wiltshire Local Offer is continually developing and your feedback is important to help us shape the future delivery. We aim to be approachable, transparent and constructive to make sure that all views are acknowledged and considered'.</p> <p>Link to the main Local Offer webpage^v Link to the specific to the feedback and comments page^{vi}</p> <p>Norfolk</p> <p>A dedicated page called 'Keeping Norfolk's Local Offer under review' is provided which includes information on how to feedback and make comments on the Local Offer. In addition the page 'Tell us what you think' provides examples of other ways to provide feedback and the 'You said, we did' page includes published comments and responses.</p> <p>Link to main Local Offer webpage^{vii} Link to the 'Keeping Norfolk's Local Offer under review' webpage^{viii} Link to the 'Tell us what you think' webpage^{ix} Link to the 'You said, we did'^x</p> <p>Other examples include: Lincolnshire: Link to the 'You Said, We Did' webpage^{xi}</p>
<p>The Local Offer must include in area education provision</p>	<p>4.4/ 4.30 /4.36/ 4.38 /4.46</p>	<p>Must</p>	<p>Bedford</p> <p>There is a clear 'Education' button/tab from the Local Offer homepage which once selected takes you to a second page with tabs/icons for specific setting types e.g. schools and once selected this is followed by different types of schools. SEN information is provided on the Local Offer site in a consistent way for the different settings.</p>

			<p><u>Link to main Local Offer webpage^{xii}</u> <u>Link to example SEN information for a setting^{xiii}</u></p> <p>Merton From the home page there is an ‘Education and childcare’ button/tab which takes you to the education provider’s page which can be filtered by different categories such as postcode and age range. SEN information is provided in a consistent way for the different settings following the format of standard questions with tailored answers for the provider. <u>Link to the main Local Offer webpage^{xiv}</u> <u>Link to example SEN information for a setting^{xv}</u></p> <p>Other examples include: Coventry: <u>Link to example SEN information for a setting, which can be accessed by a direct link from the Local Offer page^{xvi}</u></p>
The Local Offer must include out of area education provision including a link to the Section 41 list	4.30/ 4.39 /4.4	Must	<p>Lincolnshire Within the Lincolnshire Local Offer they have provided specific information for a small number of education providers outside the area. <u>Link to main Local Offer webpage^{xvii}</u> <u>Link to example out of area SEN information for a setting^{xviii}</u></p> <p>Warrington Within the Warrington Local Offer they have provided specific information for a small number of education providers outside the area and a link to the section 41 list. <u>Link to main Local Offer webpage^{xix}</u> <u>Link to example out of area SEN information for a setting^{xx}</u> <u>Link to webpage where link given to section 41 Secretary of State approval list^{xxi}</u></p>

			<u>Link to the section 41 Secretary of State approved list^{xxii}</u>
The Local Offer must include in area health provision	4.4/ 4.30	Must	<p>Camden On the Local Offer homepage is a button/icon for ‘Health and Care Services.’ There are short statements to describe this aspect of the Local Offer plus specific links to provision and services. <u>Link to Local Offer webpage where the health and care section can be found^{xxiii}</u></p> <p>Croydon On the main Local Offer page there is a button/link to the ‘Health section’ this section is then broken down into ‘general health services’, ‘services for children and young people under 18’ and ‘services for young adults 18 – 25.’ <u>Link to the Local Offer homepage^{xxiv}</u> <u>Link to the Health section^{xxv}</u></p> <p>Other examples include: Lancashire: <u>Link to the health section within the Local Offer^{xxvi}</u></p>
The Local Offer must include in area social care provision	4.4/ 4.30/ 4.38/ 4.42	Must	<p>Trafford There is a button/icon for ‘Social Care’ which takes you to the specific section. It includes details on the Social Care assessment process; short breaks duty and eligibility criteria. <u>Link to the Social Care section of the Local Offer^{xxvii}</u></p> <p>Camden On the Local Offer homepage is a button/icon for ‘Health and Care Services.’ There are short statements to describe this aspect of the Local Offer plus specific links to provision and services.</p>

			<p><u>Link to Local Offer webpage where the health and care section can be found</u>^{xxviii}</p> <p>Other examples include:</p> <p>Portsmouth:</p> <p><u>Link to the Local Offer homepage</u>^{xxix}</p> <p><u>Link to 'Before school care' page</u>^{xxx}</p> <p><u>Link to 'At school care' page</u>^{xxxi}</p> <p><u>Link to 'Into adulthood care' page</u>^{xxxii}</p>
<p>The Local Offer must include information on</p> <ul style="list-style-type: none"> - Requesting an EHC needs assessment - Identifying and assessing SEN - Education, Health and Care Plans (EHC plans) 	<p>4.30/ 4.57/ 4.58</p>	<p>Must</p>	<p>Norfolk:</p> <p>Norfolk has a page on EHC needs assessments and EHC plans which contains specific information around how the local authority decides if an assessment should take place, how to request an assessment, assessment timescales, how families will be involved and other useful guidance. Further to this they have a page containing information on 'what to do if you think your child has SEN' including guidance on first steps, SEN Support and dispute resolution.</p> <p><u>Link to main Local Offer webpage</u>^{xxxiii}</p> <p><u>Link to specific page on EHC needs assessment and EHC plans</u>^{xxxiv}</p> <p><u>Link to specific page on 'What to do if you think your child has SEN'</u>^{xxxv}</p> <p>Liverpool</p> <p>Liverpool has a dedicated icon for Education Health and Care Plans on their Local Offer Homepage. This takes the user through to their 'Education, Health and Care Plan' page which includes a range of helpful information and resources.</p> <p><u>Link to main Local Offer homepage</u>^{xxxvi}</p> <p><u>Link to 'Education, Health and Care Plan' page</u>^{xxxvii}</p>

<p>The Local Offer must include information on Personal Budgets</p>	<p>4.58</p>	<p>Must</p>	<p>Cambridgeshire Clear and accessible information provided with summary information on the main Personal Budgets page and links through to their 0-25 SEND Personal Budgets policy and Personal Budgets FAQs (draft format). Also includes link to KIDS Personal Budgets Family Booklet. <u>Link to main Local Offer webpage^{xxxviii}</u> <u>Link to Personal Budgets page relating to this category^{xxxix}</u> <u>Link to Personal Budgets Policy relating to this category^{xl} (link to Personal Budget FAQs can be found towards the end of this page)</u></p> <p>Southampton Personal Budgets page is broken down into simple, easy-read sections which can be expanded as appropriate for further reading. This includes information on eligibility, services that a Personal Budget can be requested for and Education, Health and Social Care Personal Budgets. Links to Southampton’s Personal Budget Policy are also provided. <u>Link to main Local Offer webpage^{xli}</u> <u>Link to Personal Budget Policy^{xlii}</u> <u>Link to Personal Budgets page relating to this category^{xliii}</u></p> <p>Redcar and Cleveland Has a dedicated page to Personal Budgets with a link through to a more detailed ‘SEND Support through a Personal Budget’ Booklet which contains information on EHC plans, Personal Budgets across Education, Health and Social Care, how direct payments work and FAQs. <u>Link to main Local Offer webpage^{xliv}</u> <u>Link to Personal Budgets page^{xlv}</u> <u>Link to ‘SEND Support through a Personal Budget’ Booklet^{xlvi}</u></p>
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			<p>Wigan</p> <p>Has a dedicated icon for ‘Personalisation and Personal Budgets’ which links through to information including a Personal Budgets leaflet and detailed guidance documentation.</p> <p>Link to ‘Information for families’ page showing dedicated icon for ‘Personalisation and Personal Budgets’^{xlvii}</p> <p>Link to ‘Personalisation and Personal Budgets’ page^{xlviii}</p> <p>Link to Personal Budgets Leaflet^{xlix}</p> <p>Link to Guidance Document for Personalisation & Personal Budgets (including Direct Payments)^l</p>
The Local Offer must include information about arrangements for transport provision, including for those up to age 25 with an EHC plan, and this should include local authorities’ policy statements	4.30/ 4.48	Must	<p>Cambridgeshire</p> <p>Dedicated transport page containing information on pre- and post-16 transport provision for children and young people with SEND including links through to relevant transport policies. Also includes details on eligibility across the age ranges, how to apply for post 16 SEND transport support and home to school transport reviews and appeals.</p> <p>Link to main Local Offer webpage^{li}</p> <p>Specific link to Transport page relating to this category^{lii}</p> <p>Norfolk</p> <p>Dedicated SEN transport page for pre and post-16 children and young people including links to transport policies. Includes information on eligibility, how to apply and Travel Independence Training.</p> <p>Link to main Local Offer webpage^{liii}</p> <p>Specific link to Transport page relating to this category^{liv}</p>

<p>The Local Offer must include information about support to help children and young people move between phases of education including higher education</p>	<p>4.30</p>	<p>Must</p>	<p>Cambridgeshire Includes good level of information on support between educational settings across the age range including financial support. Links are included below: <u>Link to main Local Offer webpage^{lv}</u> <u>Age 0-5^{lvi}</u> <u>Age 5-16^{lvii}</u> <u>Age 16-25^{lviii}</u></p> <p>Isle of Wight Includes good level of information on support between educational settings across the age range. <u>Link to main Local Offer webpage^{lix}</u> <u>Link to 'Moving into School' Page^{lx}</u> (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Age 0-4' -> 'Moving into School') <u>Link to 'Starting Primary School' Page^{lxi}</u> (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Age 5-11' -> 'Starting Primary School') <u>Link to 'Starting Secondary School' Page^{lxii}</u> (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Age 11+' -> 'Starting Secondary School') <u>Link to 'Starting Post 16 Education' Page^{lxiii}</u> (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Growing up 16-25' -> 'Starting Post 16 Education') <u>Link to Isle of Wight post 16 choices booklet^{lxiv}</u></p> <p>Oxfordshire Dedicated page containing information on next steps in education, training or employment. Oxfordshire has produced a guide to help young people find out about the range of options available - the link for this can be found below: Furthermore Oxfordshire has included a number of videos, narrated by students which provide insight into the types of courses they offer and the campus facilities.</p>
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			<u>Link to main Local Offer webpage^{lxv}</u> <u>Education and employment for young people webpage^{lxvi}</u> <u>Education and employment guidance booklet^{lxvii}</u>
The local offer must provide sources of information, advice and support in the local authority's area relating to SEN and disabilities	4.30 /4.45 /4.59	Must	<p>Durham Provides information on Durham's SEND IASS for parent carers, children and young people. Notes that it was formerly known as Durham Parent Partnership Service for clarity. Gives information on opening hours, contact details, referral and availability. Towards the bottom of the page they have included a Local Offer service description which includes information on the services provided as well as details of staff training. Also provides a link to information on the Independent Support Programme. <u>Link to main Local Offer webpage^{lxviii}</u> <u>IASS webpage^{lxix}</u></p> <p>Buckinghamshire Provides information on Buckinghamshire's SEND IASS for parent carers, children and young people. Includes information on who to contact, where they are based and referral and availability. Towards the bottom of the page they have included a Local Offer service description which includes information on the services provided as well as details of staff training. Notes that they can assist in finding an Independent Supporter. Signposts link to IASS leaflet (link included below). <u>Link to main Local Offer webpage^{lxx}</u> <u>IASS webpage^{lxxi}</u> <u>IASS Leaflet^{lxxii}</u></p> <p>Blackpool Provides information on Blackpool's SEND IASS for parent carers, children and young people. Notes that it was formerly known as Blackpool's Parent Partnership Service for</p>

			<p>clarity. Includes a link to the IASSN Quality standards which note the standards expected of IAS Services. Includes a list of services provided, how to make a referral, independent supporters and links to other useful websites.</p> <p>Link to main Local Offer webpage^{lxxiii} IASS webpage^{lxxiv}</p>
The Local Offer must include information about arrangements for disagreement resolution/ Mediation, tribunal/ appeals/ complaints	4.30	Must	<p>Oxfordshire Dedicated section on resolving disputes, mediation, complaints and appeals including information on what each covers and contact details. Complaints section includes information on how to make a complaint about early education, schools and academies, post 16 colleges and providers, NHS, the council including social care and school transport.</p> <p>Link to main Local Offer webpage^{lxxv} Disagreement and mediation webpage^{lxxvi}</p> <p>South Gloucestershire Disagreement and mediation webpage includes a flowchart showing the processes for resolving disagreements across Education, Health and Social Care including links to relevant information.</p> <p>Link to main Local Offer webpage^{lxxvii} Disagreement and mediation webpage^{lxxviii}</p>
The Local Offer must include the local authority's SEND accessibility	4.30	Must	<p>Kent The accessibility strategy can be found via a search.</p> <p>Link to main Local Offer webpage^{lxxix} Link to the accessibility strategy^{lxxx}</p> <p>Central Bedfordshire</p>

strategy			<p>The accessibility strategy can be found via a search. <u>Link to main Local Offer webpage</u>^{lxxxii} <u>Link to the accessibility strategy</u>^{lxxxii}</p>
<p>The Local Offer must include what the LA expects education settings to offer</p>	4.32	Must	<p>Solihull Includes section on joint statement of school, governor and Local Authority respective responsibilities for pupils with SEND. <u>Link to Local Offer homepage</u>^{lxxxiii} <u>Link to section 'Governor and Local Authority Responsibilities'</u>^{lxxxiv}</p> <p>Wandsworth Includes information on how mainstreams schools are expected to support children and young people with SEND within the local area. <u>Link to Local Offer homepage</u>^{lxxxv} <u>Link to page 'How will mainstream schools support children with SEND?'</u>^{lxxxvi} <u>Link to page 'Guidance for schools-Provision for children with SEN in mainstream schools'</u>^{lxxxvii}</p> <p>Other examples include: North Tyneside <u>Link to Local Offer homepage</u>^{lxxxviii} <u>Link to document 'Respective Responsibilities for Children and Young People with Special Educational Needs and / or Disabilities'</u>^{lxxxix}</p>
<p>Local authorities must set out in the Local Offer</p>	4.52	Must	<p>Birmingham Birmingham's Local Offer contains a 'Preparing for adult life' section which includes information on careers advice, support into employment, support in employment, apprenticeships, training providers, connexions and transport.</p>

<p>the support available to help children and young people with SEN or disabilities move into adulthood</p>			<p><u>Link to Local Offer homepage^{xc}</u> <u>Link to 'Preparing for adult life page'^{xc}</u></p> <p>Oxfordshire Oxfordshire's Local Offer contains a 'Moving into Adulthood' section which includes information on young people taking decisions, education and employment, independent living, keeping healthy, being part of the community and further information and advice. <u>Link to main Local Offer webpage^{xcii}</u> <u>Link to 'Moving into Adulthood' page^{xciii}</u></p>
<p>Local Authorities must publish a Local Offer in one place</p>	<p>4.1</p>	<p>Must</p>	<p>Sutton <u>Link to Local Offer homepage^{xciv}</u></p> <p>Bedford <u>Link to Local Offer homepage^{xcv}</u></p> <p>Isle of Wight <u>Link to Local Offer homepage^{xcvi}</u></p> <p>Essex <u>Link to Local Offer homepage^{xcvii}</u></p>
<p>Usability and visual appeal</p>		<p>Parent carers, young people and other</p>	<p>Rotherham</p> <ul style="list-style-type: none"> • First result on Google when searching for 'Rotherham Local Offer' • Have chosen to arrange their Local Offer information and services according to age from pre-school through to early adulthood. They have then divided each of these sections into a number of different resources applicable to that age range

		<p>stakeholders have expressed how important it is that the Local Offer is easy to use and visually appealing, as such the requirement 'Usability and Visual appeal' has also been included.</p>	<p>using picture icons.</p> <ul style="list-style-type: none"> • Have a 'back to the previous page' button on every page for easy navigation • Have a 'home page' button on every page so people can easily get back to the homepage • Includes a useful 'Jargon' tab at the top of the homepage which provides a list of abbreviations/ acronyms across Education, Health and Social Care and their definition/ meaning. <p>Link to Local Offer homepage^{xcviii}</p> <p>Oxfordshire</p> <ul style="list-style-type: none"> • First result on Google when searching 'Oxfordshire Local Offer' • Provide a short description for each of the buttons on their Local Offer homepage which helps users to understand what each section covers • Toolbar at the side of their Local Offer pages which allows users to navigate between different sections. <p>Link to main Local Offer webpage^{xcix}</p> <p>Other examples include:</p> <p>Isle of Wight</p> <p>Link to Local Offer homepage^c</p>
<p>Demonstrate how parent carers have/ can be involved in developing and reviewing</p>	<p>Should</p>	<p>Despite not being a 'must', a number of local areas have been developing</p>	<p>Birmingham</p> <p>Birmingham has a dedicated co-production page on their Local Offer. This contains information on how they co-produced their local offer with parent carers and children and young people including links to their 'You said, we did' document, co-produced local offer leaflet, videos on involving parents and young people in the Local Offer and a graphic called 'co-production by numbers' which shows the statistics of e.g. the number of coproduction meetings that have taken place and the number of changes</p>

<p>the local offer</p>		<p>this as part of their local offer</p>	<p>made to the Local Offer following the first co-production meeting. <u>Link to Local Offer homepage^{ci}</u> <u>Dedicated co-production Local Offer webpage^{cii}</u></p> <p>Essex Essex has a page containing information on co-production of their Local Offer including the different briefings and consultations that have taken place, presentations from Local Offer launch and feedback events, feedback from students and a summary of questions & answers from the September/October 2014 Local Offer Launch event. <u>Link to Local Offer homepage^{ciii}</u> <u>Co-production local offer webpage^{civ}</u></p> <p>Norfolk Norfolk’s tell us what you think page provides an overview of what Norfolk has done so far to collect people’s views, what’s coming up and how to get involved. This includes User Testing (August 2014) and Surveys and Focus Groups (Spring 2015) with a direct link to their current survey and date/ time/ location of their upcoming focus groups. Norfolk’s ‘You said, we did consultation’ page includes feedback from a focus group held in August 2014 to look at the new Local Offer website and provide their views. This was attended by children and young people with SEND, parents, representatives from Family Voice, and professionals. The webpage provides a summary of their suggestions and what Norfolk did as a result. <u>Link to main Local Offer webpage^{cv}</u> <u>‘Tell us what you think’ webpage Local Offer webpage^{cvi}</u> <u>‘You said, we did consultation’ Local Offer webpage^{cvi}</u></p>
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			<p>Other examples include:</p> <p>Oxfordshire Link to main Local Offer webpage^{cviii} Preparing and reviewing Oxfordshire’s Local Offer for SEN and Disabilities (SEND) PDF^{cix}</p> <p>Blackpool Link to main Local Offer webpage^{cx} Blackpool parent carer and CYP consultation videos^{cxii}</p> <p>Coventry Link to the main Local Offer webpage^{cxiii} The Coventry Way Local Offer webpage^{cxiiii}</p>
<p>Demonstrate how young people have/ can be involved in developing and reviewing the local offer</p>	<p>Should</p>	<p>Despite not being a ‘must’, a number of local areas have been developing this as part of their local offer</p>	<p>Essex Essex has a page containing information on co-production of their Local Offer including the different briefings and consultations that have taken place, presentations from Local Offer launch and feedback events, feedback from students and a summary of questions & answers from the September/October 2014 Local Offer Launch event. Link to Local Offer homepage^{cxv} Co-production local offer webpage^{cxvi}</p> <p>Birmingham Birmingham has a dedicated co-production page on their Local Offer. This contains information on how they co-produced their local offer with parent carers and children and young people including links to their ‘You said, we did’ document, co-produced local offer leaflet, videos on involving parents and young people in the Local Offer and a graphic called ‘co-production by numbers’ which shows the statistics of e.g. the number of coproduction meetings that have taken place and the number of changes</p>

		<p>made to the Local Offer following the first co-production meeting.</p> <p><u>Link to Local Offer homepage^{cxvi}</u> <u>Dedicated co-production Local Offer webpage^{cxvii}</u></p> <p>Norfolk Norfolk’s tell us what you think page provides an overview of what Norfolk has done so far to collect people’s views, what’s coming up and how to get involved. This includes User Testing (August 2014) and Surveys and Focus Groups (Spring 2015) with a direct link to their current survey and date/ time/ location of their upcoming focus groups. Norfolk’s ‘You said, we did consultation’ page includes feedback from a focus group held in August 2014 to look at the new Local Offer website and provide their views. This was attended by children and young people with SEND, parents, representatives from Family Voice, and professionals. The webpage provides a summary of their suggestions and what Norfolk did as a result.</p> <p><u>Link to main Local Offer webpage^{cxviii}</u> <u>‘Tell us what you think’ webpage Local Offer webpage^{cxix}</u> <u>‘You said, we did consultation’ Local Offer webpage^{cxx}</u></p> <p>Other examples include:</p> <p>Oxfordshire <u>Link to main Local Offer webpage^{cxxi}</u> <u>Preparing and reviewing Oxfordshire’s Local Offer for SEN and Disabilities (SEND) PDF^{cxxii}</u></p> <p>Blackpool <u>Link to main Local Offer webpage^{cxxiii}</u> <u>Blackpool parent carer and CYP consultation videos^{cxxiv}</u></p>
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			<p>Coventry <u>Link to the main Local Offer webpage</u>^{CXXV} <u>The Coventry Way Local Offer webpage</u>^{CXXVI}</p>
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ⁱ Version 6 of the Local Offer SEND Information Pack (March 2015), available at <http://www.sendpathfinder.co.uk/local-offer-information-pack-resources>

ⁱⁱ Derby City Council Local Offer homepage, available at http://www.derby.gov.uk/education-and-learning/special-education-needs-disabilities/?_sm_a_u_=iRVNs4WRMQP4NIZP

ⁱⁱⁱ Derby link to Local Offer FAQs webpage, available at <http://www.derby.gov.uk/education-and-learning/special-education-needs-disabilities/local-offer-faqs/>

^{iv} Ealing Local Offer homepage, available at http://www.ealing.gov.uk/info/200994/special_educational_needs_and_disability

^v Wiltshire Local Offer homepage, available at <https://www.wiltshirelocaloffer.org.uk/>

^{vi} Wiltshire Local Offer Feedback and Comments webpage, available at <https://www.wiltshirelocaloffer.org.uk/local-offer-response/>

^{vii} Norfolk Local Offer homepage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/index.htm

^{viii} Norfolk 'Keeping Norfolk's Local Offer under review' webpage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Feedback/index.htm

^{ix} Norfolk 'Tell us what you think' Local Offer webpage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Feedback/Tell_us_what_you_think/index.htm

^x Norfolk Link to the 'You said, we did' Local Offer webpage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Feedback/You_said_we_did/index.htm

^{xi} Lincolnshire 'You said, we did' Local Offer webpage, available at <http://search3.openobjects.com/kb5/lincs/fsd/site.page?id=o8unEKwburU>

^{xii} Bedford Local Offer homepage, available at <https://sendguide.bedford.gov.uk/>

^{xiii} Example SEN information for Bedford education provider (Biddenham Upper School and Sports College), available at <https://sendguide.bedford.gov.uk/details.aspx?record=165>

^{xiv} Merton Local Offer homepage, available at <http://localoffer.merton.gov.uk/kb5/merton/directory/home.page>

^{xv} Example SEN information for Merton education provider (St Thomas of Canterbury Roman Catholic Primary School), available at http://localoffer.merton.gov.uk/kb5/merton/directory/service.page?id=f90mNOSEI4Q&familychannel=1_11

^{xvi} Example SEN information for Coventry education provider (All Saints Church Of England Primary School), available at <http://www.allsaintscofe.co.uk/keyinfo/sendreport.aspx>

^{xvii} Lincolnshire Local Offer home page, available at <http://search3.openobjects.com/kb5/lincs/fsd/localoffer.page?familychannel=2>

^{xviii} Example out of area SEN information for a setting on the Lincolnshire Local Offer, available at

http://search3.openobjects.com/kb5/lincs/fsd/organisation.page?id=DGZH531IKUk&&familychannel=2_7

^{xix} Warrington Local Offer homepage, available at <http://warrington.fsd.org.uk/kb5/warrington/fsd/localoffer.page>

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- ^{xx} Example out of area SEN information for a setting on the Warrington Local Offer, available at <http://warrington.fsd.org.uk/kb5/warrington/fsd/organisation.page?id=bC06MEp5EIM&familieschannel=981>
- ^{xxi} Warrington Local Offer link given to section 41 Secretary of State approval list, available at <http://warrington.fsd.org.uk/kb5/warrington/fsd/site.page?id=ACHQyO4dsCQ>
- ^{xxii} Link to the Section 41 Secretary of State approved list <https://www.gov.uk/government/publications/section-41-secretary-of-state-approved-list>
- ^{xxiii} Camden Local Offer homepage (select 'Health and Care services'), available at <http://www.localoffer.camden.gov.uk/>
- ^{xxiv} Croydon Local Offer homepage, available at <https://www.croydon.gov.uk/education/special-educational-needs>
- ^{xxv} Croydon health section of the Local Offer, available at <https://www.croydon.gov.uk/education/special-educational-needs/senhealth/sen-general-health>
- ^{xxvi} Lancashire health section of the Local Offer, available at <http://www.lancashire.gov.uk/children-education-families/special-educational-needs-and-disabilities/health.aspx>
- ^{xxvii} Trafford Link to the Social Care section of the Local Offer, available at <http://www.trafforddirectory.co.uk/kb5/trafford/fsd/advice.page?record=si9V8uaoXOw&category=2341>
- ^{xxviii} Camden Local Offer homepage (select 'Health and Care services'), available at <http://www.localoffer.camden.gov.uk/>
- ^{xxix} Portsmouth Local Offer homepage, available at <http://www.portsmouthlocaloffer.org/>
- ^{xxx} Portsmouth 'before school care' page, available at http://www.portsmouthlocaloffer.org/before-school-care/index.php?option=com_localoffer&view=items&filter_service_category=Care&filter_age_range=0-4
- ^{xxxi} Portsmouth 'at school care' page, available at http://www.portsmouthlocaloffer.org/at-school-care/index.php?option=com_localoffer&view=items&filter_service_category=Care&filter_age_range=4-16%20
- ^{xxxii} Portsmouth 'Into adulthood care' page, available at http://www.portsmouthlocaloffer.org/into-adulthood-care/index.php?option=com_localoffer&view=items&filter_service_category=Care&filter_age_range=16+%20%20
- ^{xxxiii} Norfolk Local Offer homepage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/index.htm
- ^{xxxiv} Norfolk link to specific page on EHC needs assessment and EHC plans, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Introduction_to_SEND/What_to_do_if_you_think_your_child_has_SEN/SEN_support/Education_health_and_care_plans/NCC160972
- ^{xxxv} Norfolk link to specific page on 'What to do if you think your child has SEN', available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Introduction_to_SEND/What_to_do_if_you_think_your_child_has_SEN/index.htm
- ^{xxxvi} Liverpool Local Offer homepage, available at <http://fsd.liverpool.gov.uk/kb5/liverpool/fsd/localoffer.page>
- ^{xxxvii} Liverpool 'Education, Health and Care Plan' page, available at <http://fsd.liverpool.gov.uk/kb5/liverpool/fsd/family.page?familychannel=10-8>
- ^{xxxviii} Cambridgeshire Local Offer homepage, available at http://www4.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities/549/about_cambridgeshires_local_offer
- ^{xxxix} Specific link to Cambridgeshire's Personal Budgets Page relating to this category, available at http://www4.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities/528/education_health_and_care_plan/5
- ^{xl} Specific link to Cambridgeshire's Personal Budgets Policy relating to this category, available at http://www4.cambridgeshire.gov.uk/downloads/file/3393/policy_on_personal_budgets_for_children_and_young_people_with_send
- ^{xli} Southampton Local Offer homepage, available at <http://sid.southampton.gov.uk/kb5/southampton/directory/localoffer.page>

- ^{xlii} Southampton Personal Budgets Policy, available at https://search3.openobjects.com/mediamanager/southampton/directory/files/send_personal_budget_policy_v1_0.pdf
- ^{xliii} Specific link to Southampton's Local Offer Page relating to this category, available at <http://sid.southampton.gov.uk/kb5/southampton/directory/advice.page?id=NA8G6Wmo6SQ>
- ^{xliiv} Redcar and Cleveland Local Offer homepage, available at <http://www.peoplesinfonet.org.uk/kb5/redcar/directory/localoffer.page>
- ^{xlv} Redcar and Cleveland Personal Budgets webpage, available at <http://www.peoplesinfonet.org.uk/kb5/redcar/directory/advice.page?id=j2e7jvCtUxk&familychannel=2341>
- ^{xlvi} Redcar and Cleveland 'SEND Support through a Personal Budget' Booklet, available at https://search3.openobjects.com/mediamanager/redcar/fsd/files/2_personal_budget_booklet_oct_2014_new.pdf
- ^{xlvii} Wigan 'Information for families' page showing dedicated icon for 'Personalisation and Personal Budgets', available at <https://www.wigan.gov.uk/Resident/Education/Special-Educational-Needs-and-Disability/Information-for-families/Special-Educational-Needs-Information-for-families.aspx>
- ^{xlviii} Wigan 'Personalisation and Personal Budgets' page, available at <https://www.wigan.gov.uk/Resident/Education/Special-Educational-Needs-and-Disability/Information-for-families/Personalisation-and-Personal-Budgets.aspx>
- ^{xlix} Wigan Personal Budgets Leaflet, available at <https://www.wigan.gov.uk/Docs/PDF/Resident/Education/Special-Educational-Needs/EHC-plans/Personal-Budgets-Leaflet.pdf>
- ⁱ Wigan Guidance Document for Personalisation & Personal Budgets (including Direct Payments), available at <https://www.wigan.gov.uk/Docs/PDF/Resident/Education/Special-Educational-Needs/EHC-plans/Personalisation-and-Personal-Budgets-Guidance.pdf>
- ⁱⁱ Cambridgeshire Local Offer homepage, available at http://www4.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities/549/about_cambridgeshires_local_offer
- ⁱⁱⁱ Specific link to Cambridgeshire's Transport Page relating to this category, available at http://www4.cambridgeshire.gov.uk/info/20059/schools_and_learning/496/school_transport/6
- ⁱⁱⁱⁱ Norfolk's Local Offer homepage, available at http://www.norfolk.gov.uk/childrens_services/special_educational_needs_and_disabilities/index.htm
- ^{lv} Specific link to Norfolk's Transport Page relating to this category, available at http://www.norfolk.gov.uk/Travel_and_transport/Travelling_to_school_or_college/Special_educational_needs_transport/index.htm
- ^{lv} Cambridgeshire Local Offer homepage, available at http://www4.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities/549/about_cambridgeshires_local_offer
- ^{lvi} Cambridgeshire 0-5yrs phase transfer information, available at http://www.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities/524/age_0_-_5/6
- ^{lvii} Cambridgeshire 5-16yrs phase transfer information, available at http://www.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities/532/age_5_-_16/7
- ^{lviii} Cambridgeshire 16-25yrs phase transfer information, available at http://www.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities/533/age_16_-_25/3
- ^{lix} Isle of Wight Local Offer homepage, available at <http://www.iwight.com/localoffer>

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- ^{lx} Isle of Wight 'Moving into School' Local Offer webpage (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Age 0-4' -> 'Moving into School'), available at <http://www.iwight.com/localoffer>
- ^{lxi} Isle of Wight 'Starting Primary School' Local Offer webpage (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Age 5-11' -> 'Starting Primary School'), available at <http://www.iwight.com/localoffer>
- ^{lxii} Isle of Wight 'Starting Secondary School' Local Offer webpage (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Age 11+' -> 'Starting Secondary School'), available at <http://www.iwight.com/localoffer>
- ^{lxiii} Isle of Wight 'Post-16 settings' Local Offer webpage (NOTE: once in the Isle of Wight's Local Offer homepage, please click 'Growing up 16-25' -> 'Starting Post 16 Education'), available at <http://www.iwight.com/localoffer>
- ^{lxiv} Isle of Wight 'Post-16 Choices Booklet', available at <http://www.iwight.com/azservices/documents/1696-Choices-booklet-7.1.14-for-web.pdf>
- ^{lxv} Oxfordshire's Local Offer homepage, available at <https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer>
- ^{lxvi} Oxfordshire's 'Education and Employment for Young People' Local Offer webpage, available at <https://www.oxfordshire.gov.uk/cms/content/education-and-employment-young-people>
- ^{lxvii} Oxfordshire's Education and Employment Guidance Booklet, available at <https://www.oxfordshire.gov.uk/cms/content/education-and-employment-young-people>
- ^{lxviii} Durham's Local Offer homepage, available at <http://www.bucksfamilyinfo.org/kb5/buckinghamshire/fsd/family.page?familychannel=5>
- ^{lxix} Durham's Information, Advice and Support Local Offer webpage, available at http://www.countydurhamfamilies.info/kb5/durham/fsd/organisation.page?id=5Sxl_qWMSNA&&_sm_au=iJVn1DWRM1sR0P06
- ^{lxx} Buckinghamshire's Local Offer homepage, available at <http://www.bucksfamilyinfo.org/kb5/buckinghamshire/fsd/family.page?familychannel=5>
- ^{lxxi} Buckinghamshire's Information, Advice and Support Local Offer webpage, available at <http://www.bucksfamilyinfo.org/kb5/buckinghamshire/fsd/service.page?record=FT8eL4fIH8>
- ^{lxxii} Buckinghamshire's IASS Leaflet, available at https://search3.openobjects.com/mediamanager/buckinghamshire/fsd/docs/bucks_send_ias_new_green_leaflet_november_2014.pdf
- ^{lxxiii} Blackpool Local Offer homepage, available at <http://www.blackpool.fsd.org.uk/kb5/blackpool/fsd/localoffer.page>
- ^{lxxiv} Blackpool's Information, Advice and Support Local Offer webpage, available at <http://www.blackpool.fsd.org.uk/kb5/blackpool/fsd/organisation.page?id=9dld2g8tRy4>
- ^{lxxv} Oxfordshire's Local Offer homepage, available at <https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer>
- ^{lxxvi} Oxfordshire's disagreement and mediation Local Offer webpage, available at <https://www.oxfordshire.gov.uk/cms/public-site/resolving-disputes-mediation-complaints-and-appeals>
- ^{lxxvii} South Gloucestershire's Local Offer homepage, available at <http://www.southglos.gov.uk/health-and-social-care/care-and-support-children-families/local-offer/>
- ^{lxxviii} South Gloucestershire's disagreement and mediation Local Offer webpage, available at <http://www.southglos.gov.uk/health-and-social-care/care-and-support-children-families/local-offer/ehc-plan-and-resolving-disagreements/>
- ^{lxxix} Kent's Local Offer homepage, available at <http://www.kent.gov.uk/education-and-children/special-educational-needs>
- ^{lxxx} Link to Kent accessibility strategy, available at http://www.kent.gov.uk/education-and-children/special-educational-needs/strategy-for-children-with-special-educational-needs-and-disabilities?_sm_au=iRVNs4WRMQP4NIZP
- ^{lxxx} Central Bedfordshire's Local Offer homepage, available at <http://www.centralbedfordshire.gov.uk/learning/local-offer/default.aspx>
- ^{lxxxii} Central Bedfordshire's accessibility strategy, available at http://www.centralbedfordshire.gov.uk/Images/CBC%20Accessibility%20Strategy_tcm6-30342.pdf?_sm_au=iRVNs4WRMQP4NIZP

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- ^{lxxxiii} Solihull Local Offer homepage, available at <http://socialsolihull.org.uk/localoffer/solihulls-local-offer-for-special-educational-needs-and-disability/>
- ^{lxxxiv} Solihull Local Offer section 'Governor and Local Authority Responsibilities', available at <http://socialsolihull.org.uk/localoffer/education-offer/school-governor-and-local-authority-responsibilities/>
- ^{lxxxv} Wandsworth Local Offer homepage, available at <http://fis.wandsworth.gov.uk/kb5/wandsworth/fsd/localoffer.page>
- ^{lxxxvi} Wandsworth Local Offer link to page 'How will mainstream schools support children with SEND?', available at http://search3.openobjects.com/mediamanager/wandsworth/fsd/docs/mainstream_schools_local_offer_wandsworth_parent_leaflet_sept_2014.pdf
- ^{lxxxvii} Wandsworth Local Offer link to page 'Guidance for schools-Provision for children with SEN in mainstream schools', available at http://search3.openobjects.com/mediamanager/wandsworth/fsd/docs/local_offer_mainstream_schools_final_sept_2014.pdf
- ^{lxxxviii} North Tyneside Local Offer homepage, available at http://www.northtyneside.gov.uk/browse-sub-cat.shtml?p_subjectCategory=1618
- ^{lxxxix} North Tyneside Local Offer link to document 'Respective Responsibilities for Children and Young People with Special Educational Needs and / or Disabilities', available at http://www.northtyneside.gov.uk/pls/portal/NTC_PSCM.PSCM_Web.download?p_ID=554964
- ^{xc} Birmingham Local Offer homepage, available at <https://childrens.mycareinbirmingham.org.uk/special-educational-needs-local-offer.aspx>
- ^{xc1} Birmingham Preparing for Adult Life local offer webpage, available at <https://childrens.mycareinbirmingham.org.uk/local-offer-main-page/preparing-for-adult-life/work.aspx>
- ^{xcii} Oxfordshire's Local Offer homepage, available at <https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer>
- ^{xciii} Oxfordshire's Moving in to Adulthood Local Offer webpage, available at <https://www.oxfordshire.gov.uk/cms/public-site/moving-adulthood>
- ^{xciv} Sutton's Local Offer homepage, available at <http://localoffer.sutton.gov.uk/>
- ^{xcv} Central Bedford's Local Offer homepage, available at <http://www.centralbedfordshire.gov.uk/learning/local-offer/default.aspx>
- ^{xcvi} Isle of Wight's Local Offer homepage, available at <https://www.iwight.com/Residents/Care-and-Support/Local-Offer/What-is-Local-Offer1>
- ^{xcvii} Essex's Local Offer homepage, available at <http://www.essexlocaloffer.org.uk/? sm au =iJVn1DWRM1sR0P06>
- ^{xcviii} Rotherham's Local Offer homepage, available at <http://www.rotherhamsendlocaloffer.org/s4s/WhereILive/Council?pagelD=844&lockLA=True& sm au =iRVNs4WRMQP4NIZP>
- ^{xcix} Oxfordshire's Local Offer homepage, available at <https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer>
- ^c Isle of Wight's Local Offer homepage, available at <https://www.iwight.com/Residents/Care-and-Support/Local-Offer/What-is-Local-Offer1>
- ^{ci} Birmingham Local Offer homepage, available at <https://childrens.mycareinbirmingham.org.uk/special-educational-needs-local-offer.aspx>
- ^{cii} Birmingham co-production Local Offer website, available at <https://childrens.mycareinbirmingham.org.uk/local-offer-main-page/sharing-my-views/co-production.aspx>
- ^{ciii} Essex's Local Offer homepage, available at <http://www.essexlocaloffer.org.uk/? sm au =iJVn1DWRM1sR0P06>
- ^{civ} Essex co-production Local Offer website, available at <http://www.essexlocaloffer.org.uk/node/2536>
- ^{cv} Norfolk Local Offer homepage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/index.htm
- ^{cvi} 'Norfolk's 'Tell us what you think' Local Offer webpage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Feedback/Tell_us_what_you_think/index.htm
- ^{cvi} Norfolk's 'You said, we did consultation' Local Offer webpage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Feedback/You_said_we_did/index.htm
- ^{cvi} Oxfordshire's Local Offer homepage, available at <https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer>

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- ^{cix} Oxfordshire's 'Preparing and reviewing Oxfordshire's Local Offer for SEN and Disabilities (SEND)' PDF, available at <https://www.oxfordshire.gov.uk/cms/sites/default/files/folders/documents/childreducationandfamilies/educationandlearning/specialeducationalneeds/SEND/Preparin gandreviewingtheLO.pdf>
- ^{cx} Blackpool Local Offer homepage, available at <http://www.blackpool.fsd.org.uk/kb5/blackpool/fsd/localoffer.page>
- ^{cx} Blackpool's parent carer and CYP consultation videos, available at <http://www.blackpool.fsd.org.uk/kb5/blackpool/fsd/advice.page?id=nwAQgtiwGQk& sm au =iJvN1DWRM1sR0P06>
- ^{cxii} Coventry Local Offer homepage, available at <http://www.coventry.gov.uk/localoffer>
- ^{cxiii} The Coventry Way Local Offer webpage, available at http://www.coventry.gov.uk/info/156/special_educational_needs_and_disabilities/2298/the_coventry_way/2
- ^{cxiv} Essex's Local Offer homepage, available at <http://www.essexlocaloffer.org.uk/? sm au =iJvN1DWRM1sR0P06>
- ^{cxv} Essex co-production Local Offer website, available at <http://www.essexlocaloffer.org.uk/node/2536>
- ^{cxvi} Birmingham Local Offer homepage, available at <https://childrens.mycareinbirmingham.org.uk/special-educational-needs-local-offer.aspx>
- ^{cxvii} Birmingham co-production Local Offer website, available at <https://childrens.mycareinbirmingham.org.uk/local-offer-main-page/sharing-my-views/co-production.aspx>
- ^{cxviii} Norfolk Local Offer homepage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/index.htm
- ^{cxix} Norfolk's 'Tell us what you think' Local Offer webpage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Feedback/Tell_us_what_you_think/index.htm
- ^{cx} Norfolk's 'You said, we did consultation' Local Offer webpage, available at http://www.norfolk.gov.uk/Childrens_services/Special_educational_needs_and_disabilities/Feedback/You_said_we_did/index.htm
- ^{cxxi} Oxfordshire's Local Offer homepage, available at <https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer>
- ^{cx} Oxfordshire's 'Preparing and reviewing Oxfordshire's Local Offer for SEN and Disabilities (SEND)' PDF, available at <https://www.oxfordshire.gov.uk/cms/sites/default/files/folders/documents/childreducationandfamilies/educationandlearning/specialeducationalneeds/SEND/Preparin gandreviewingtheLO.pdf>
- ^{cx} Blackpool Local Offer homepage, available at <http://www.blackpool.fsd.org.uk/kb5/blackpool/fsd/localoffer.page>
- ^{cx} Blackpool's parent carer and CYP consultation videos, available at <http://www.blackpool.fsd.org.uk/kb5/blackpool/fsd/advice.page?id=nwAQgtiwGQk& sm au =iJvN1DWRM1sR0P06>
- ^{cx} Coventry Local Offer homepage, available at <http://www.coventry.gov.uk/localoffer>
- ^{cx} The Coventry Way Local Offer webpage, available at http://www.coventry.gov.uk/info/156/special_educational_needs_and_disabilities/2298/the_coventry_way/2